

Gigaplex Estate Private Limited



GEPL/Power/2016-17/G392

7th October 2016

To,
The Secretary,
Maharashtra Electricity Regulatory Commission,
13th Floor, Centre No.1, World Trade Centre,
Cuffe Parade, Mumbai-400005
[Fax: 22163976 E-Mail: mercindia@merc.gov.in]

Subject : Submission of Quarterly report (July-16 to September-16) as per Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2014

Respected Sir,

We are submitting following Quarterly reports for the Q2 (FY 16-17) i.e. July-16 to September-16 & are attached herewith this letter.

1. Quarterly Reports for Q2 (FY16-17) Annexure I to Annexure IV

This submission is in compliance of Clause 13 of Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2014

This is for your kind information please.

Thanking you,

Yours faithfully,
For Gigaplex Estate Private Limited



Authorized Signatory

Enclosures:

1. Quarterly Reports for Q2 (FY16-17) Annexure I to Annexure IV

CIN : U45202MH1990PTC057919

Regd. Off. : Raheja Tower, Plot No.C-30, Block 'G', Bandra Kurla Complex, Bandra (E), Mumbai - 400 051.
Phone : +91-22-2656 4000 Fax : +91-22-2656 4004 Website : www.krahejacorp.com



GIGAPLEX ELECTRICITY DISTRIBUTION LICENSEE
DIVISION OF GIGAPLEX ESTATE PRIVATE LIMITED

Annexure-J

Standards of Performance Level by the Distribution Licensee

| Sr. No. | SOP Regulation No. | Parameters | Area | Pending complaint Nos. (previous Quarter) | Complaints in current Qtr. | Total complaints | No. of complaints addressed | | | Pending complaints at end of Qtr. |
|---------|--------------------|--|-------|---|----------------------------|------------------|---------------------------------|---------------------------|----------------------------|-----------------------------------|
| | | | | | | | Within Standards of performance | More than stipulated time | Total complaints addressed | |
| a | b | c | d | e | f=g+h | g | h | i=g+h | j= f-i | |
| 1 | 4.3 | New connection- inspection of premises. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | |
| 2 | 4.4 | Intimation of charges where supply from existing lines. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | |
| 3 | 4.5 & 4.6 | Intimation of charges where supply to dedicated or after extension / augmentation. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | |
| 4 | 4.7 | New connection / add. load where supply from existing line. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | |
| 5 | 4.8 | New connection / add. Load where supply after extension / augmentation. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | |
| 6 | 4.9 | New connection / add. Load where supply after commissioning of sub-station. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | |
| 7 | 4.12 | Shifting of Meter / service Line | Urban | 0 | 0 | 0 | 0 | 0 | 0 | |
| 8 | 6.1 | Reconnection of supply after payment of dues. | Urban | 0 | 0 | 0 | 0 | 0 | 0 | |
| 9 | 4.13 | Change of Name | Urban | 0 | 0 | 0 | 0 | 0 | 0 | |





GIGAPLEX ELECTRICITY DISTRIBUTION LICENSEE
DIVISION OF GIGAPLEX ESTATE PRIVATE LIMITED

Annexure-II

Report of individual Complaints where Compensation has been paid

| Sr. No. | Complaint No. | Date of filing complaint | Consumer No | Name and address of Consumer | Nature of Complaint | Reference Standard of Performance | Amount of Compensation (Rs) | Date of payment of Compensation (DD/MM/YYYY) |
|---------|---------------|--------------------------|-------------|------------------------------|---------------------|-----------------------------------|-----------------------------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 1 | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |



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GIGAPLEX ELECTRICITY DISTRIBUTION LICENSEE
DIVISION OF GIGAPLEX ESTATE PRIVATE LIMITED

Annexure-III

Report of action on Faulty Meters (1 Phase/ 3 Phase)

| Sr. No. | Name of Distribution Licensee | Reference to Overall Standards | Faulty Meters at start of the Quarter (Nos.) | Faulty Meters added during Quarter (Nos.) | Total Faulty Meters (Nos.) | Meters rectified / replaced (Nos.) | Faulty Meters pending at end of Quarter (Nos.) |
|---------|--|--------------------------------|--|---|----------------------------|------------------------------------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 1 | Gigaplex Electricity Distribution Licensee | | Nil | 1 | 1 | 1 | Nil |



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GIGAPLEX ELECTRICITY DISTRIBUTION LICENSEE
DIVISION OF GIGAPLEX ESTATE PRIVATE LIMITED

Annexure-IV

Performance Report regarding Reliability Indices

(1) System Average Interruption Duration Index (SAIDI)

| Sr. No. | Month | Ni = Number of consumers who experienced a sustained interruption on ith feeder | Ri= Restoration time for each interruption event on ith feeder (minutes) | Nt=Total number of consumers of the distribution Licensees area | Sum (Ri*Ni) for all feeders (excluding agri. Feeders) | SAIDI = (6)/(5) |
|--------------------|--------|---|--|---|---|-----------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 1 | Jul-16 | 0 | 0 | 24 | 0 | 0.000 |
| 2 | Aug-16 | 0 | 0 | 23 | 0 | 0.000 |
| 3 | Sep-16 | 0 | 0 | 26 | 0 | 0.000 |
| YTD 2016-17 | | 0 | 0.00 | 26 | 0 | 0.000 |

(2) System Average Interruption Frequency Index (SAIFI)

| Sr. No. | Month | Ni = Number of consumers who experienced a sustained interruption on ith feeder | Sum of consumers of i feeders which had experienced interruptions =Sum Ni. | Nt=Total number of consumers of the distribution Licensees area | SAIFI = (4)/(5) |
|--------------------|--------|---|--|---|-----------------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | Jul-16 | 0 | 0 | 24 | 0.000 |
| 2 | Aug-16 | 0 | 0 | 23 | 0.000 |
| 3 | Sep-16 | 0 | 0 | 26 | 0.000 |
| YTD 2016-17 | | 0 | 0 | 26 | 0.000 |

(3) Customer Average Interruption Duration Index (CAIDI)

| Sr. No. | Month | SAIDI | SAIFI | SAIDI / SAIFI |
|--------------------|--------|---------------|---------------|---------------|
| 1 | 2 | 3 | 4 | 5 |
| 1 | Jul-16 | 0.000 | 0.000 | 0.000 |
| 2 | Aug-16 | 0.000 | 0.000 | 0.000 |
| 3 | Sep-16 | 0.000 | 0.000 | 0.000 |
| YTD 2016-17 | | 0.0000 | 0.0000 | 0.000 |

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